

IN THE CLAIMS

The status of claims in the case is as follows:

1       1-9. [Canceled]

1       10. [Currently amended] A system for using an on-line data  
2       gathering tool for evaluating a potential client system and  
3       for adapting a general procurement and accounts payable  
4       application to the requirements of each of many potential  
5       clients operable by third party providers and for monitoring  
6       and assuring the quality of services provided by said  
7       service providers, comprising:

8              a server;

9              a storage device connected to said server;

10          a plurality of terminals;

11          a communication link interconnecting said server and  
12          said terminals;

13           said server (1) maintaining on said storage device, for  
14           each of a plurality of customers, a database of  
15           templates describing procedures for assessing,  
16           preparing, developing, deploying and supporting each of  
17           said applications, and (2) serving said templates to  
18           members of enterprise teams and said third party  
19           provider teams operating said terminals; and

20           said server responsive to member input to said  
21           templates at said terminals for coordinating, recording  
22           and tracking team activities with respect to said  
23           application during assessment, preparation,  
24           development, deployment and support stages adapting a  
25           general procurement and accounts payable application to  
26           the requirements of a selected one of said potential  
27           client clients.

1       11. [Original] The system of claim 10, said terminals  
2       being web-enabled terminals and said server further serving  
3       to said terminals a panel for task creation by said  
4       enterprise team and task use by said enterprise and provider  
5       teams.

12-17. [Canceled]

1       18. [Withdrawn] A process using an on-line data gathering  
2       tool for evaluating a customer's general procurement and  
3       accounts payable system, comprising the steps of:

4       gathering data describing requirements of said customer  
5       for procurement and data describing currently used  
6       tools and processes for satisfying said requirements;  
7       and

8       gathering data from said customer which describes a  
9       cost for future years of continuing with said currently  
10      used tools and processes;

11      designing and deploying a new system including  
12      alternative tools and processes satisfying said  
13      requirements; and thereafter

14      auditing the operation of said new system using said  
15      on-line data gathering tool to provide performance data  
16      to said customer.

19. [Canceled]

1       20. [Currently amended] A system for using an on-line data  
2       gathering tool for adapting a general procurement and  
3       accounts payable application to the requirements of each of  
4       many potential customers operable by third party service  
5       provider team members and for enterprise team members to  
6       monitor and assure the quality of services provided by said  
7       third party service providers to each said potential  
8       customer and for providing a repeatable process for  
9       training, managing, certifying and educating a service  
10      provider to operate a general procurement and accounts  
11      payable application on behalf of a customer of an  
12      enterprise, comprising:

13            a first server;

14            a storage device connected to said server;

15            a plurality of team terminals for interfacing to said  
16       members of said enterprise team and to members of said  
17       third party service providers;

18

19            a second server interfacing through a firewall to an  
20       operational accounting system;

21           a communication link interconnecting said first and  
22           second servers and said terminals;

23           said second server ~~being operable~~ for serving  
24           operational accounting data to said team terminals; and

25           said first server ~~being operable~~ for (1) maintaining a  
26           database on said storage device of templates describing  
27           procedures for executing said application, and (2)  
28           serving said templates to team members operating said  
29           terminals; said team members, responsive to said  
30           templates, coordinating, recording and tracking  
31           enterprise team activities with respect to said service  
32           provider.

21-22. [Canceled]

1       23. [Withdrawn] A computer program product or computer  
2       program element for using an on-line data gathering tool for  
3       providing ongoing support for a general procurement and  
4       accounts payable application according to the steps of:  
  
5           maintaining a database of templates for describing  
6           procedures and collecting information for supporting an

7           operational general procurement and accounts payable  
8           system; and

9           operating a plurality of web-enabled user terminals to  
10          access via a server said database for receiving  
11          instructions and gathering said information to  
12          coordinate user education, survey and quality auditing  
13          tasks by a plurality of enterprise teams implementing  
14          said ongoing support for said operational general  
15          procurement and accounts payable application;

16          displaying at said team terminals in a playbook summary  
17          view a create a summary task selection button, a create  
18          a detailed task button, a folders and views section, a  
19          task title display and selection area;

20          responsive to member selection of a tasks selection  
21          button presenting in said selection area a listing of  
22          support stage tasks organized by categories, said  
23          categories including information technology, project  
24          management, and transition management;

25          responsive to member selection of said information  
26          technology category, presenting in said selection area

27           a first listing of support stage tasks, said member,  
28           responsive to said first listing, refining and  
29           executing production support for system management;  
  
30           responsive to member selection of said project  
31           management category, presenting in said selection area  
32           a second listing of support stage tasks; said member,  
33           responsive to said second listing, executing post-  
34           implementation quality assurance review and project  
35           support review;  
  
36           responsive to member selection of said transition  
37           management category, presenting in said selection area  
38           a third listing of support stage tasks; said member,  
39           responsive to said third listing, providing  
40           communication support, validating transition management  
41           support, and performing post implementation survey  
42           support; and  
  
43           responsive to user selection of a task, presenting at  
44           said team terminal a task template including data  
45           fields; said user providing input to said data fields  
46           of indicia selectively descriptive of said support  
47           stage tasks.

48 24-26. [Canceled]

49 27. [Withdrawn] A program storage device readable by a  
50 machine, tangibly embodying a program of instructions  
51 executable by a machine to perform a method for using an on-  
52 line data gathering tool for evaluating a customer's general  
53 procurement and accounts payable system, said method  
54 comprising:

55 gathering data describing requirements of said customer  
56 for procurement and data describing currently used  
57 tools and processes for satisfying said requirements;  
58 and

59 gathering data from said customer which describes a  
60 cost for future years of continuing with said currently  
61 used tools and processes;

62 designing and deploying a new system including  
63 alternative tools and processes satisfying said  
64 requirements; and thereafter

65 auditing the operation of said new system using said

66           on-line data gathering tool to provide performance data  
67           to said customer.

1       28. [Withdrawn]     A system using an on-line data gathering  
2       tool for evaluating a customer's general procurement and  
3       accounts payable system, said method comprising:

4           means for gathering data describing requirements of  
5           said customer for procurement and data describing  
6           currently used tools and processes for satisfying said  
7           requirements; and

8           means for gathering data from said customer which  
9           describes a cost for future years of continuing with  
10          said currently used tools and processes;

11          means for designing and deploying a new system  
12          including alternative tools and processes satisfying  
13          said requirements; and thereafter

14          means for auditing the operation of said new system  
15          using said on-line data gathering tool to provide  
16          performance data to said customer.

1       29. [Withdrawn] A program storage device readable by a  
2 machine, tangibly embodying a program of instructions  
3 executable by a machine to perform a method using an on-line  
4 data gathering tool for evaluating and on-going supporting a  
5 customer's general procurement and accounts payable system,  
6 said method comprising:

7                 maintaining a playbook database, said playbook database  
8 comprising a plurality of templates of information  
9 relating to said evaluating a general procurement and  
10 accounts payable system, said plurality of templates  
11 being particularized for said client;

12                 displaying a playbook summary view, said playbook  
13 summary view comprising a folders and views section, a  
14 task title display and selection area, a summary task  
15 creation button, and a detailed task creation button,

16                 said folders and views section including category  
17 buttons relating to categories of tasks associated  
18 with said evaluating and on-going supporting said  
19 general procurement and accounts payable system  
20 for said client, said tasks including

21                   gathering data describing requirements of  
22                    said customer for procurement and data  
23                    describing currently used tools and processes  
24                    for satisfying said requirements; and

25                   gathering data from said customer which  
26                    describes a cost for future years of  
27                    continuing with said currently used tools and  
28                    processes;

29                   designing and deploying a new system  
30                   including alternative tools and processes  
31                   satisfying said requirements; and thereafter

32                   auditing the operation of said new system  
33                   using said on-line data gathering tool to  
34                   provide performance data to said customer;

35                   said task title display and selection area adapted  
36                   to include buttons for selecting tasks pertinent  
37                   to said categories of tasks,

38                   said buttons for selecting tasks identifying said  
39                   tasks which may be so selected,

40           said buttons for selecting tasks adapted to be  
41           displayed in said task title display and selection  
42           area in response to a selection of a button of the  
43           category buttons;

44           displaying a summary task template of said plurality of  
45           templates for a selected first task of tasks identified  
46           in said task title display and selection area, said  
47           summary task template being displayed in response to a  
48           selection of said summary task creation button, said  
49           summary task template including summary parameters of  
50           said selected first task; and

51           displaying a detailed task template of said plurality  
52           of templates for a selected second task of tasks  
53           identified in said task title display and selection  
54           area, said detailed task template being displayed in  
55           response to a selection of said detailed task creation  
56           button, said detailed task template including detailed  
57           parameters of said selected second task.

1       30. [Withdrawn] A method using an on-line data gathering  
2           tool for evaluating and on-going supporting a customer's  
3           general procurement and accounts payable system, said method

4 comprising:

5 maintaining a playbook database, said playbook database

6 comprising a plurality of templates of information

7 relating to said evaluating a general procurement and

8 accounts payable system, said plurality of templates

9 being particularized for said client;

10 displaying a playbook summary view, said playbook

11 summary view comprising a folders and views section, a

12 task title display and selection area, a summary task

13 creation button, and a detailed task creation button,

14 said folders and views section including category

15 buttons relating to categories of tasks associated

16 with said evaluating and on-going supporting said

17 general procurement and accounts payable system

18 for said client, said tasks including

19 gathering data describing requirements of

20 said customer for procurement and data

21 describing currently used tools and processes

22 for satisfying said requirements; and

23                   gathering data from said customer which  
24                   describes a cost for future years of  
25                   continuing with said currently used tools and  
26                   processes;

27                   designing and deploying a new system  
28                   including alternative tools and processes  
29                   satisfying said requirements; and thereafter

30                   auditing the operation of said new system  
31                   using said on-line data gathering tool to  
32                   provide performance data to said customer;

33                   said task title display and selection area adapted  
34                   to include buttons for selecting tasks pertinent  
35                   to said categories of tasks,

36                   said buttons for selecting tasks identifying said  
37                   tasks which may be so selected,

38                   said buttons for selecting tasks adapted to be  
39                   displayed in said task title display and selection  
40                   area in response to a selection of a button of the  
41                   category buttons;

42           displaying a summary task template of said plurality of  
43           templates for a selected first task of tasks identified  
44           in said task title display and selection area, said  
45           summary task template being displayed in response to a  
46           selection of said summary task creation button, said  
47           summary task template including summary parameters of  
48           said selected first task; and

49           displaying a detailed task template of said plurality  
50           of templates for a selected second task of tasks  
51           identified in said task title display and selection  
52           area, said detailed task template being displayed in  
53           response to a selection of said detailed task creation  
54           button, said detailed task template including detailed  
55           parameters of said selected second task.

1       31. [Canceled]      A process using an on-line data  
2           gathering tool for use by first team members for evaluating  
3           a customer's general procurement and accounts payable system  
4           and for adapting a general procurement and accounts payable  
5           application to the requirements of each of many potential  
6           clients operable by third party service providers and for  
7           second team members to monitor and assure the quality of  
8           services provided by said third party service providers,

9 comprising the steps of:

10       said first team members gathering data describing  
11       requirements of said customer for procurement and data  
12       describing currently used tools and processes for  
13       satisfying said requirements;

14       said first team members gathering data from said  
15       customer which describes a cost for future years of  
16       continuing with said currently used tools and  
17       processes;

18       said first team members designing and deploying a new  
19       system including alternative tools and processes  
20       satisfying said requirements; and thereafter

21       auditing the operation of said new system using said  
22       on-line data gathering tool to provide performance data  
23       to said customer and to said second team members for  
24       monitoring the quality of said services.

1       32. [Canceled]       A program storage device readable by a  
2       machine, tangibly embodying a program of instructions  
3       executable by a machine to perform a method for using an on-

4       line data gathering tool for use by team members of a  
5       service provider to evaluate a customer's general  
6       procurement and accounts payable system and for adapt a  
7       general procurement and accounts payable application to the  
8       requirements of each of many potential clients and for use  
9       by team members of an enterprise for monitoring and assuring  
10      the quality of services provided by said third party service  
11      providers, said method comprising:

12            said third party service provider gathering data  
13            describing requirements of said customer for  
14            procurement and data describing currently used tools  
15            and processes for satisfying said requirements; and

16            said third party service provider gathering data from  
17            said customer which describes a cost for future years  
18            of continuing with said currently used tools and  
19            processes;

20            said third party service provider designing and  
21            deploying a new system including alternative tools and  
22            processes satisfying said requirements; and thereafter

23            auditing the operation of said new system using said

24           on-line data gathering tool to provide performance data  
25           to said customer and to said team members of said  
26           enterprise for monitoring the quality of services  
27           provided by said third party service provider.

1       33. [Canceled]       A program storage device readable by a  
2       machine, tangibly embodying a program of instructions  
3       executable by a machine to perform a method using an on-line  
4       data gathering tool by third party service providers for  
5       evaluating and on-going supporting a customer's general  
6       procurement and accounts payable system and for adapting a  
7       general procurement and accounts payable application to the  
8       requirements of each of many potential clients operable and  
9       for an enterprise to monitor the quality of services  
10      provided by said third party service providers, said method  
11      comprising:

12           said enterprise maintaining a playbook database, said  
13           playbook database comprising a plurality of templates  
14           of information relating to said evaluating a general  
15           procurement and accounts payable system, said plurality  
16           of templates being particularized for said client by  
17           said third party service provider;

18           displaying to said third party service provider a  
19       playbook summary view, said playbook summary view  
20       comprising a folders and views section, a task title  
21       display and selection area, a summary task creation  
22       button, and a detailed task creation button,  
  
23           said folders and views section including category  
24       buttons relating to categories of tasks associated  
25       with said evaluating and on-going supporting said  
26       general procurement and accounts payable system  
27       for said client, said tasks including  
  
28           gathering data describing requirements of  
29       said customer for procurement and data  
30       describing currently used tools and processes  
31       for satisfying said requirements;  
  
32           gathering data from said customer which  
33       describes a cost for future years of  
34       continuing with said currently used tools and  
35       processes;  
  
36           designing and deploying a new system  
37       including alternative tools and processes

38                         satisfying said requirements; and thereafter

39                         auditing the operation of said new system

40                         using said on-line data gathering tool to

41                         provide performance data to said customer and

42                         to said enterprise;

43                         said task title display and selection area adapted

44                         to include buttons for selecting tasks pertinent

45                         to said categories of tasks,

46                         said buttons for selecting tasks identifying said

47                         tasks which may be so selected,

48                         said buttons for selecting tasks adapted to be

49                         displayed in said task title display and selection

50                         area in response to a selection of a button of the

51                         category buttons;

52                         displaying a summary task template of said plurality of

53                         templates for a selected first task of tasks identified

54                         in said task title display and selection area, said

55                         summary task template being displayed in response to a

56                         selection of said summary task creation button, said

57           summary task template including summary parameters of  
58           said selected first task; and

59           displaying a detailed task template of said plurality  
60           of templates for a selected second task of tasks  
61           identified in said task title display and selection  
62           area, said detailed task template being displayed in  
63           response to a selection of said detailed task creation  
64           button, said detailed task template including detailed  
65           parameters of said selected second task.

1       34. [Canceled]       A method using an on-line data gathering  
2       tool for evaluating and on-going supporting a customer's  
3       general procurement and accounts payable system and for  
4       adapting a general procurement and accounts payable  
5       application to the requirements of each of many potential  
6       clients operable by third party service providers and for  
7       monitoring and assuring the quality of services provided by  
8       said third party service providers on behalf of an  
9       enterprise, said method comprising:

10           maintaining a playbook database, said playbook database  
11           comprising a plurality of templates of information  
12           relating to said evaluating a general procurement and

13       accounts payable system, said plurality of templates  
14       being particularized for said client by said service  
15       provider;

16       displaying a playbook summary view, said playbook  
17       summary view comprising a folders and views section, a  
18       task title display and selection area, a summary task  
19       creation button, and a detailed task creation button,

20                said folders and views section including category  
21                buttons relating to categories of tasks associated  
22                with said evaluating and on-going supporting said  
23                general procurement and accounts payable system  
24                for said client, said tasks including

25                gathering data describing requirements of  
26                said customer for procurement and data  
27                describing currently used tools and processes  
28                for satisfying said requirements; and

29                gathering data from said customer which  
30                describes a cost for future years of  
31                continuing with said currently used tools and  
32                processes;



52           summary task template being displayed in response to a  
53           selection of said summary task creation button, said  
54           summary task template including summary parameters of  
55           said selected first task; and

56           displaying a detailed task template of said plurality  
57           of templates for a selected second task of tasks  
58           identified in said task title display and selection  
59           area, said detailed task template being displayed in  
60           response to a selection of said detailed task creation  
61           button, said detailed task template including detailed  
62           parameters of said selected second task.

1       35. [Canceled]       A system using an on-line data gathering  
2       tool for evaluating a customer's general procurement and  
3       accounts payable system and for adapting a general  
4       procurement and accounts payable application to the  
5       requirements of each of many potential customers operable by  
6       third party service providers and for monitoring and  
7       assuring the quality of services provided by said third  
8       party service providers on behalf of an enterprise, said  
9       method comprising:

10           means for use by said service provider in gathering

11           data describing requirements of said customer for  
12           procurement and data describing currently used tools  
13           and processes for satisfying said requirements; and

14           means for use by said service provider in gathering  
15           data from said customer which describes a cost for  
16           future years of continuing with said currently used  
17           tools and processes;

18           means for use by said service provider in designing and  
19           deploying a new system including alternative tools and  
20           processes satisfying said requirements; and thereafter

21           means for auditing the operation of said new system  
22           using said on-line data gathering tool for providing  
23           performance data to said customer and to said  
24           enterprise.

## **DISCUSSION**

Claims 10, 11, 20, and new claims 31-35 are in the case, claims 18, 20, 23, and 27-30 having been withdrawn without prejudice in response to a requirement for restriction.

### **Election**

Applicants elect the claims of Group I, which are specified in the Restriction requirement as including claims 10, 11 and 20.

In the Office communication of 2/15/2005, the Examiner observes that Applicants neglected to officially elect an invention. The Examiner is correct, and that omission has been corrected above.

In that communication, the Examiner further states that "None of claims 31-35 is directed toward invention I". Upon further consideration, Applicants have determined that the Examiner is correct, and consequently cancels these claims